

# Contact Us

This document contains information to assist new and current KEES users in efficiently addressing commonly encountered issues.

## PennDOT IT Service Desk

If you encounter issues with KEES, please:

- Telephone PennDOT IT Service Desk at (717) 783-8330; or
- Create a Request for Service (RFS) ticket from your CWOPA Outlook account

Please be ready to provide the following information:

- User name
- User contact information
- User KEES ID
- Problem
  - i. Short description
  - ii. Long description
- KEES Project/Application ID (if appropriate)
- Supporting screen-shots/documentation, as appropriate

## Register with KEES

To establish a KEES account, please complete and submit the appropriate [User Access Request Form](#) to the appropriate Technical Service Desk(above).

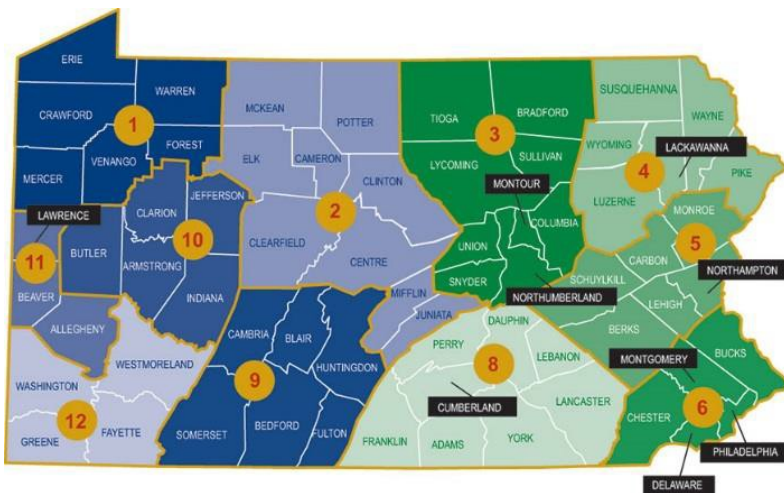
## Department of Environmental Protection

For any PA Department of Environmental Protection assistance, please visit [our website](#).

## PennDOT Business Contacts

If you are a PennDOT applicant and have KEES questions related to business-specific processes or data, please contact your district Permit Coordinator.

| District Office | Applicant Contact Information                                |                 |
|-----------------|--|-----------------|
|                 | Address  | Phone (Permits) |
| 1               | 255 Elm Street<br>P.O. Box 398<br>Oil City, PA 16301         | (814) 678-7085  |
| 2               | 70 PennDOT Drive<br>Clearfield, PA 16830                     | (814) 765-0400  |
| 3               | 715 Jordan Avenue<br>P.O. Box 218<br>Montoursville, PA 17754 | (570) 368-8686  |
| 4               | 55 Keystone Industrial Park<br>Dunmore, PA 18512             | (570) 963-4061  |
| 5               | 1002 Hamilton Street<br>Allentown, PA 18101                  | (610) 871-4106  |
| 6               | 7000 Geerdes Boulevard<br>King of Prussia, PA 19406          | (610) 205-6700  |
| 8               | 2140 Herr Street<br>Harrisburg, PA 17103                     | (717) 705-6653  |
| 9               | 1620 North Juniata Street<br>Hollidaysburg, PA 16648         | (814) 696-7250  |
| 10              | 2550 Oakland Avenue<br>Indiana, PA 15701                     | (724) 357-2800  |
| 11              | 45 Thoms Run Road<br>Bridgeville, PA 15017                   | (412) 429-5000  |
| 12              | 825 North Gallatin Avenue Ext.<br>Uniontown, PA 15401        | (724) 439-7315  |



## ACOE Agency Contacts

| District Office | Agency Contact Information                     |                |
|-----------------|--|----------------|
|                 | Address  | Phone          |
| Baltimore       | 2 Hopkins Plaza<br>Baltimore, MD 21201         | (410) 962-1847 |
| Philadelphia    | 6400 Hog Island Road<br>Philadelphia, PA 19153 | (215) 365-1892 |
| Pittsburgh      | 100 Liberty Avenue<br>Pittsburgh, PA 15222     | (412) 471-0159 |

